

## Directions to the Family Justice Center

### Driving

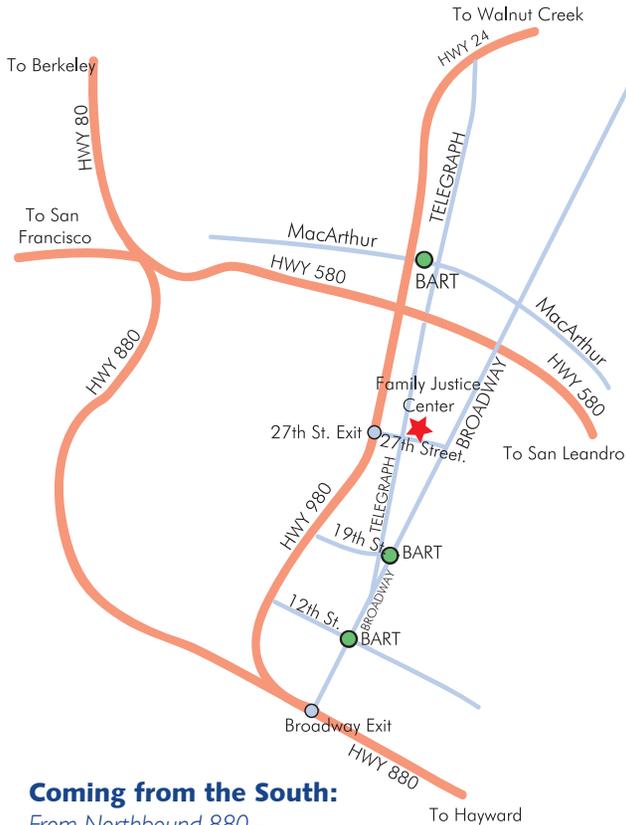
Coming from the North or East:

From Hwy 580 -

Take the I-980 exit toward I-880/Downtown Oakland

Take the 27th Street exit towards West Grand Avenue

Turn LEFT onto 27th Street



### Coming from the South:

From Northbound 880 -

Take the Broadway exit to Downtown

Bear right onto the ramp to Alameda  
Bear right at Broadway

Bear left at Telegraph Avenue, to approx. 8 miles

Turn RIGHT at 27th Street

### BART

12th Street, 19th Street, or MacArthur Stations

### AC Transit

Bus # 1, 1R along Telegraph Avenue

Bus #51, 59 along Broadway

All buses stop at the 12th Street BART Station

Alameda County Family Justice Center  
470 27th Street  
Oakland, CA 94612

510-267-8800

[www.acfjc.org](http://www.acfjc.org)

Monday-Friday

8:30am - 5:00pm

No appointment necessary

For a full list of 24-hour crisis numbers, call the ACFJC  
(510-267-8800) or visit [www.acfjc.org](http://www.acfjc.org).

# Alameda County FAMILY JUSTICE CENTER

Millions of Americans are affected by abuse. You're not alone. We can help.



"Coming here is like a breath of fresh air."



ACFJC provides a safe, confidential environment for victims of all ages who have experienced physical, sexual, and/or psychological abuse. Consider us your gateway to over 100 resources and 30 on-site partners – **counselors, child advocates, support groups, law enforcement, prosecutors, and lawyers** – all under one roof.

A **safe haven** for victims of domestic violence, stalking, sexual assault and exploitation, child abuse, child abduction, elder and dependent adult abuse, and human trafficking



### We Serve All Victims of Abuse

We offer services to victims of any age or gender—children, teens, adults, seniors—who have been threatened with physical, sexual, or emotional violence or other kinds of abusive, controlling behavior by someone in their lives.



*"I feel so validated when I talk to you, thank you for listening."*

#### The signs:

- Physical harm
- Threats of physical harm
- Intimidation
- Deprivation of food, sleep, money
- Forced sexual contact
- Verbal threats and abuse
- Restraining someone from leaving
- Emotional abuse

### Who Is Eligible?

Women, children, men, adolescents, elders, and their family members are eligible for services.

Abusers are not welcome.

This is a **SAFE** zone.

**We speak multiple languages.** We have videophones available for the deaf or hearing impaired.

### We Can Help – All Under One Roof

In Alameda County you don't have to travel to multiple locations to get the help you need. At the Alameda County Family Justice Center (ACFJC) you can drop in Monday through Friday, 8:30am to 5:00pm, and meet with one of our Client Navigators who will do an intake and needs assessment. They will talk with you about your options then link you to service providers who can help you. The Navigators will then follow-up with you, if it is safe for them to do so, to make sure you are receiving services and continue working with you to provide case management support.

*If you feel you may be in an abusive situation, we can help you access the following **at no cost**:*

- Computer training
- Counseling for you and/or your family
- Emergency food and clothing
- Emergency shelter and housing
- ESL
- Financial literacy classes
- Immigration assistance
- Job readiness
- Legal assistance
- Personal and professional development workshops
- Prosecution of the offender
- Public health benefits
- Relocation assistance
- Restraining orders
- On-site childcare**

*"I'm so grateful you check on me..."*



### We Offer More than Just Hope

We offer results, too. Since we opened our doors in 2005, we have helped thousands of victims find justice and security in their lives. Together with our onsite and offsite partners, we:

- Provide services to more than 10,000 people a year
- Bring people together to reduce domestic violence homicides
- Connect law enforcement with advocates and attorneys to better serve victims

We also work to build new support systems and community through programs like:

- **CAMP HOPE/Adventure Camp**, a week-long sleep-away camp for children exposed to family violence
- **The SPA (Safe Place Alternative)**, offering commercially sexually exploited youth (CSEC) a safe alternative to the streets. We provide food, clean clothes, lockers, counselors, and specialized programs
- **P.U.L.S.E. (Pop Up Library Services for Everyone)** is a branch of the Alameda County Library located at the ACFJC in a vending machine containing library books for adults and children in English and Spanish
- **Young Women's Saturday Program (YWSP)**, a 16-week educational and counseling program for CSEC girls who have an opportunity to dismiss any related charges upon their successful completion of the course.
- **STEP-UP (Survivor Training and Empowerment Program – Utilizing your Potential)**, designed to empower survivors of interpersonal violence by offering computer training, financial literacy, personal and professional development, ESL and other classes and workshops
- **STEP-UP to Work**, an extension of the successful STEP-UP program, expands job readiness by placing persons who have completed the STEP-UP program into the workplace
- **Natalie's Nook**, a creative space with a fantasy theme which will invite each child to explore his or her creative side and bring stories to life through a variety of learning activities.
- **123 READ**, a children's program which will help build language skills, spark imagination, and strengthen relationships through reading, singing, and talking together.